



Jewish  
General  
Hospital  
Foundation

## DIRECTOR, DATA STRATEGY AND ANALYTICS

### **ADVANCEMENTS IN HEALTHCARE ARE MADE HERE.**

Since 1969, the Jewish General Hospital Foundation has been a vital source of support for the JGH to enhance its extraordinary patient care, further scientific discovery, and transform healthcare delivery through innovation. We partner with inspired community members to implement a wide variety of fundraising initiatives to achieve these ambitious goals.

We are a vibrant team of professionals and an organization committed to empowering you to take on a pivotal role in this vital ecosystem. Together, we continue to enable awe-inspiring medical breakthroughs and drive the Jewish General Hospital forward—for the betterment of all Quebecers and beyond.

### **THE OPPORTUNITY**

Reporting to the Vice-President, Finance and Administration, the Director, Data Strategy and Analytics will lead the organization's data analytics and business intelligence strategy, ensuring data-driven decision-making is at the core of our operations. We seek a dynamic and strategic professional who will champion the use of data while overseeing information technology operations, ensuring the right infrastructure and tools are in place. The Director will collaborate with internal Foundation partners to embed analytics into decision-making and drive innovation across the organization.

### **DUTIES AND RESPONSIBILITIES**

- Lead, mentor, and manage a team supporting the organization's data strategy, business intelligence (BI) and IT infrastructure, ensuring alignment with strategic goals and smooth operations across all Foundation departments.
- Develop and implement strategies, work collaboratively with internal partners to identify key metrics and KPIs to track performance, leveraging BI tools and analytics to support data-driven decision-making.
- Lead and oversee the development of sophisticated BI reporting, dashboards, and analytics to identify trends, opportunities, and provide actionable recommendations.
- Ensure the timely resolution of IT-related technical issues and proactive maintenance to minimize disruptions.
- Manage relationships with external vendors and service providers to optimize services and support to the organization.
- Oversee the organization's CRM, ensuring data integrity, accuracy, and security.
- Collaborate with stakeholders to identify business requirements and translate them into effective solutions for the organization.

- Enhance data literacy across the organization by optimizing the use of BI and reporting tools, ensuring the appropriate training is provided as necessary.
- Oversee the implementation of data governance and data hygiene practices to maintain high-quality, consistent, and accurate data across systems, ensuring alignment with both organizational and industry standards.
- Evaluate and recommend new technologies, BI solutions, and IT tools to enhance organizational capabilities.
- Participate in the Foundation's Data Incident Response Team (Privacy and protection of personal information), ensuring compliance with data privacy regulations and responding promptly to any data breaches or security incidents.

## **QUALIFICATIONS AND REQUIREMENTS**

- Bachelor's degree in a related field.
- Minimum of five years' experience in a similar role.
- Strong knowledge of BI tools (e.g. Power BI).
- Varied experiences and perspective are an asset.
- Knowledge of Blackbaud products such as Raiser's Edge and Luminate or other non-profit CRMs is an asset.
- Ability to lead and manage a technical team, prioritize projects, and drive results aligned with organizational goals.
- Ability to adapt to changing priorities and manage multiple initiatives effectively.
- Excellent communication skills, with the ability to collaborate across technical and non-technical teams.
- Ability to work in both French and English (oral and written).

## **KEY INFORMATION**

- Permanent, full-time position (35 hours/week)
- Salary: \$90,000 - \$125,000
- Hybrid work environment
- For more information on how the JGH Foundation is making more tomorrows, consult our latest [Annual Report](#).

## **DIVERSITY, EQUITY, INCLUSION AND BELONGING STATEMENT**

The JGH Foundation is a proud equal-opportunity employer and we are committed to creating an inclusive workplace that allows all of our people to reach their full potential. A diverse team with a genuine passion for our cause is the key to our success and we believe in bringing your whole self to work.

